PDA Quality Culture Transformation

June 7-8, 2018
PDA Training and Research Institute
4350 East West Highway, Suite 110, Bethesda, MD 2081

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Questions? Call registration at +1 (301) 656-5900 ext. 115

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CONFIRMATION: A letter of confirmation will be sent to you once payment is received. You must have this written confirmation to be considered enrolled in a PDA event. Please allow one week for receipt of confirmation letter. If you are unable to attend, substitutions can be made at any time, including on site at the prevailing rate. If you are a non-member substituting for a member, you will be required to pay the difference of the non-member fee. If you are pre-registering as a substitute attendee, indicate this on the registration form. REFUNDS: Refund requests must be in writing and faxed to +1 (301) 986-1093 by May 8, 2018 (emails and phone messages are not accepted). If your written request is received on or before May 8, 2018, you will receive a full refund minus a \$200 handling fee. After that time, no refunds will be approved. If you are an unpaid registrant and do not attend the event, you are responsible for paying the registration fee at the on-site registration rate if your cancelation has not been received in writing on or before May 8, 2018. On-site registrations are not guaranteed to receive conference materials until all advanced registered attendees receive them. COURSE CANCELATION: PDA reserves the right to modify the material or speakers/instructors without notice, or to cancel an event. If an event must be canceled, registrants will be notified by PDA as soon as possible and will receive a full refund. PDA will not be responsible for airfare penalties or other costs incurred due to cancelation. For more details, contact PDA at info@pda.org or +1 (301) 656-5900.

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