

# Inspector Selection and Qualification

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CONNECTING  
PEOPLE  
SCIENCE AND  
REGULATION®

# Topics

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- Selection criteria
- Trainings process
- Test Kits
- Performance Monitoring
- Breaks

# Manual Inspection

3



## Objective of the Manual Inspection Process:

Detect and remove units of drug product with predefined defects in a reproducible manner in a controlled process





You have to know what you are looking for: Training  
is essential

# Selection Criteria

## Prerequisites

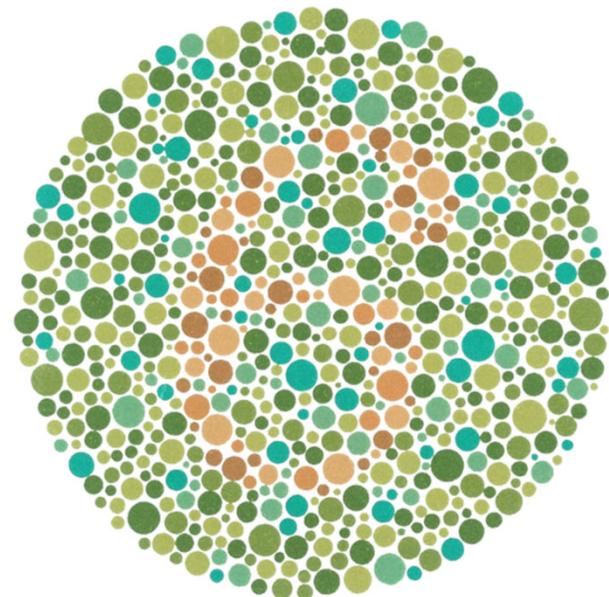
- Pre-employment Health check
- Pre-employment eye test – requirement > 100 % corrected

All operators should have a near vision visual acuity / color blindness test prior to inspector training  
For near vision. 14/14 (the ability to read what the average person can read at a distance at 14 in.)

# Eye Test



Card is held in good light 14 inches from eye.  
Record vision for each eye separately with  
and without glasses. Presbyopic patients  
should read thru bifocal segment. Check  
myopes with glasses only.



# Selection Criteria

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## Character

The inspector should realize the importance of his task

The inspector should be able to perform repetitive work

Ability to learn and adapt new ideas

The inspector should have good observation skills and should also be patient

# 483 Observations

## Training

*The training of personnel to perform the 100% visual inspection does not include:*

- b. Verification of operators abilities to detect defects at speeds used in production for the ..... sorting machines.*
- c. A provision for recertification.*
  
- a. Inspectors for final finished product vials are not provided the training to assure adequate abilities to detect particulates smaller than one millimeter.*

# Training of Visual Inspectors

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ML2

1. Eye inspections are performed prior to employment and at least once annually
2. Training of relevant SOPs and Work-Instructions
3. Introduction to defects using training kits
4. Learning individual defects using training kits and defect libraries
5. **Qualification** as an inspector
6. **Requalification** once a year

## Folie 9

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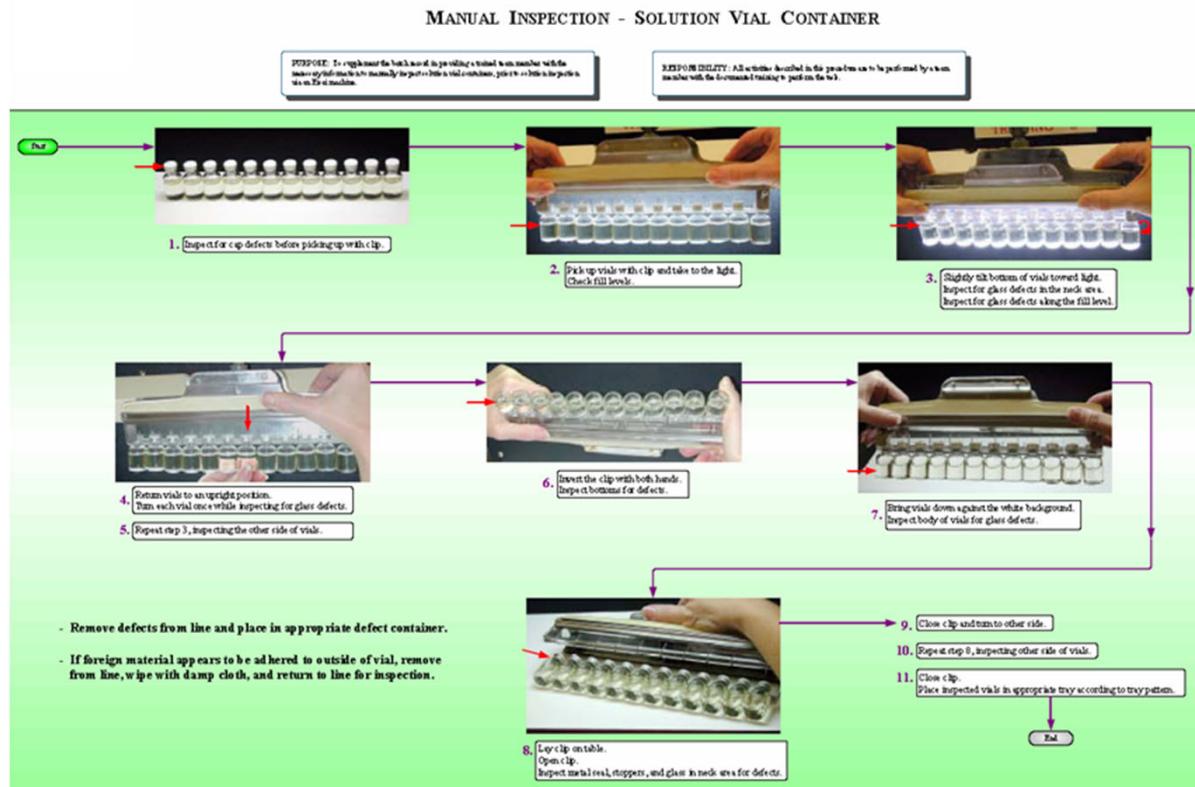
**ML2**

dies ist eine Zusammenfassung

Markus Lankers; 25.10.2014

# Inspection SOP

ML4



## Folie 10

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**ML4**

eigens Beispiele

Markus Lankers; 25.10.2014

## Example Introduction

- All training is defined in a SOP
- Classroom instruction
- Product specific physical characteristics
- Small number of defect vials with large particles
- Introduce manipulation methods
- Move to real inspection station
- Practice manipulation, timing & detection
- Seeded containers no blanks – familiarization.

## Folie 11

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**ML3**

dies ist eine Zusammenfassung

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# Training of Visual Inspectors

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ML5

- Seeded containers diluted with blanks- familiarization.
- Distinguish particle types
- Distinguish bubble forming Drug Products.
- Use of tools (e.g. clip) Best inspectors offer 'tricks', methods, advice
- Visual inspection under supervision and 100 % re-inspection (T-o-J)
- Qualification using test kits
- Requalification once a year

## Folie 12

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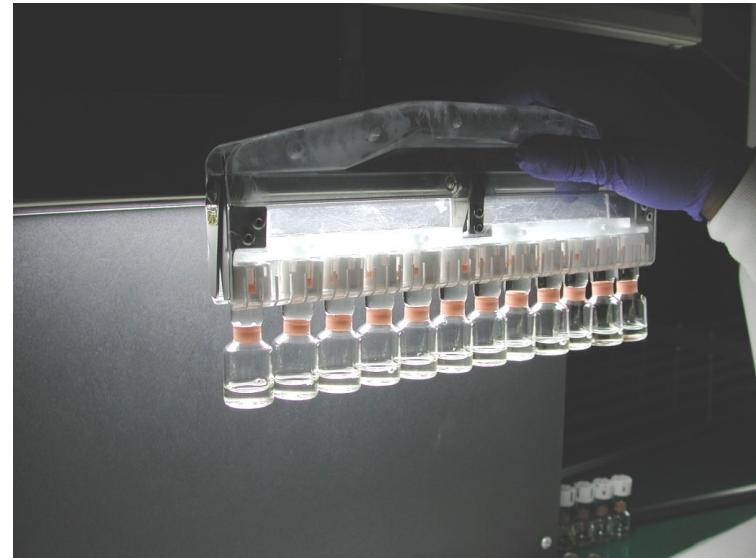
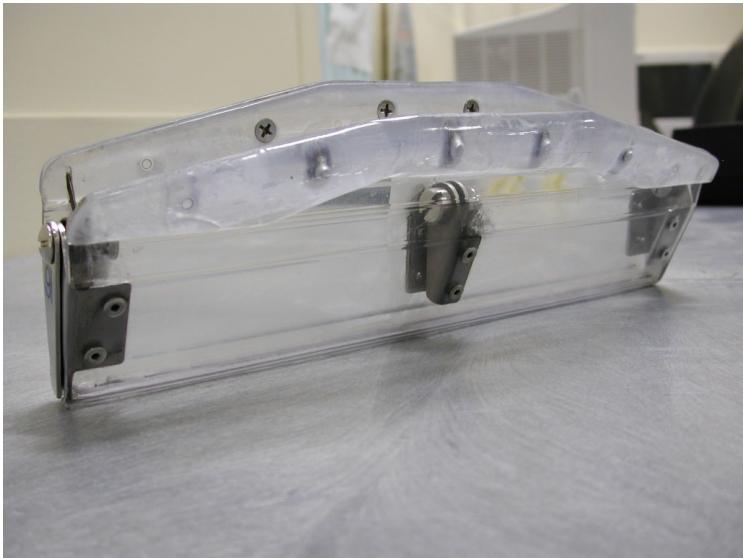
**ML5**

dies ist eine Zusammenfassung

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# Training – Special Tools

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Inspection  
Clip

## Defect set

- a. *The type of particles/defects are **not always representative of the current manufacturing process** or **reflective of complaints received which may be generated from the equipment, components and materials used in the manufacturing process.***
- b. *Examples of **particles in suspensions**. The set of vials used in training includes only vials of **clear solutions** with particles.*

# Test Kits

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- Inspectors must demonstrate proficiency of removing defects from a seeded population of typical "in-house" defects.
- Definition: **Defect library** : - "Bible" of observed defects for one product / Constant growing library
- **Test Kits:** - defects are selected from Defect Library. Multiple examples of known defects. Consider criticality
- Requirement for adding new defect types to the library refreshing the defect library/test kits and annual assessment.
- Test kit should contain 5-15 % rejects

ML7

**ML7**      defect kits für ein produkt

wieviel test kits

Größe

Markus Lankers; 20.05.2015

# Building Test Kits:

## Points to consider

- Particle types, sizes and properties – Characterize the particles in your process
- Defect Library characterizations (knowledge)
- Define effect class: Critical, Major, Minor and particle types
- Take rejects from process (best source but not always available)
- For artificial defects consider:
  - Container properties: type, size, surfaces, etc.
  - Packaging components.
  - Liquid (physical) properties Inspection methods/techniques.

# Survey 2023 Results

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99% describe defects and inspection conditions in a written procedure.

**The qualification conditions are:**

- Simulated/Offline: 84%
- Actual Manufacturing: 33%
- Worst-case fatigue: 63%

**89% use test kits to qualify inspectors.**

These test kits are composed of:

- Production Defects: 76%
- Nonspherical Standards: 40%
- Spherical Standards: 30%

# Test Kit: Example

Several test kits (3-10)

Representative defined defects from routine production  
and specifically prepared units

Kit is routinely checked after each test and annually

Qualification within manufacturing conditions

- Consider fatigue conditions
- Typically 3 qualification runs

Test Kit (Example):

400 vials with 40 rejects adjusted to RZE e.g. 90 %  
acceptance criteria:

- 1 non detected critical
- 2 non detected major
- 4 non detected minors
- < 20 rejected good pieces

# Test Kits

## Time limits

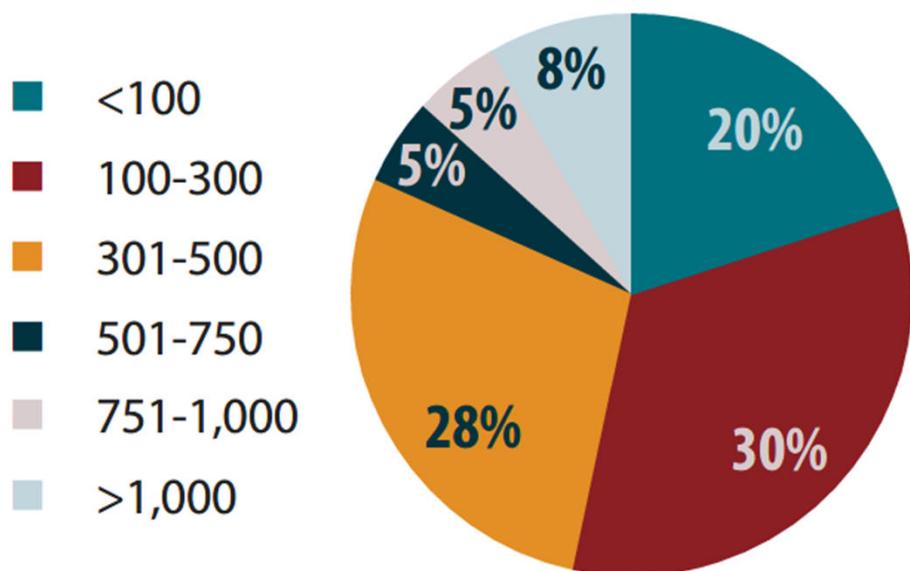
Standard inspection period (~ 60 minutes for qualification run)

Test sets can be UV marked. However, some lighting conditions can lead to visibility of UV marks. UV marks can be lost

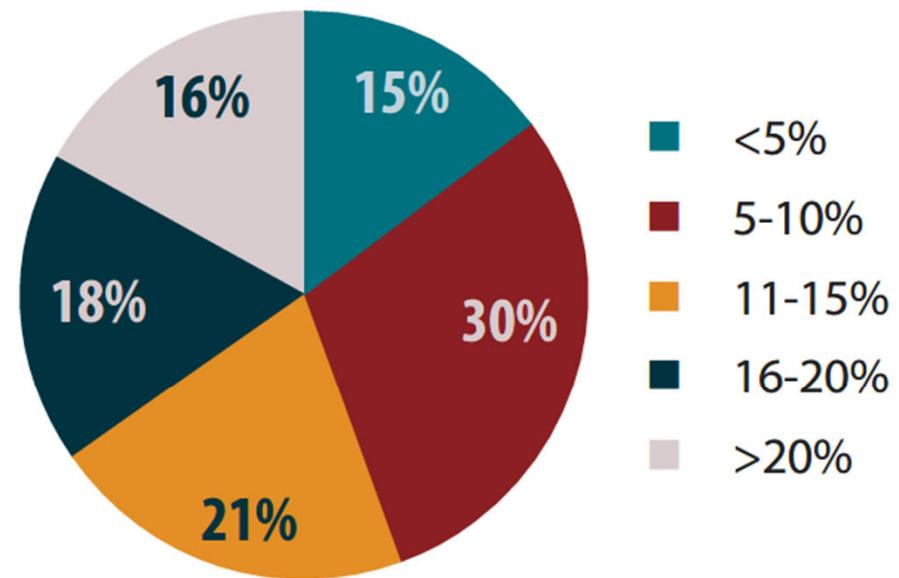
A better alternative is the use of QR barcode

# Composition of test kits to qualify inspectors

Total Units in Test Kit



Defect Rate in Test Kit



# Test Kits

Training and Test-Kits are routinely cleaned after usage  
 cleaned and inspected for defects at least every 6 months

	Description		Classification	Amount
Vial				
	1 Underfill/Overfill		MA	4
	2 Black particle		MA	2
	3 Glass particle		C	2
	4 Fiber		MA	5
	5 Scratches outside		m	3
	6 Crack		C	4
	7 Missing flip off cap		MA	2
	8 Spots on rubber		m	2
	9 Damaged closure component		C	4
	10 Precipitation		C	3
	11 Dirty container		m	2

## Tray Audit

- Evaluation for missed defects in inspected tray
- On-line immediate feedback after inspection
- A customized database is maintained
- Profile individuals, shift, or unit results
- The inspectors product trays are audited at a rate of 1 full each month making sure that each product is audited annually

ML8

## Folie 22

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**ML8**

jeder Punkt muss diskutiert werden

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## Procedure Audit

- Each inspector's inspection procedure is blindly audited to be sure that they are performing the correct inspection steps
- Confirm compliance to SOP
- Immediate feedback to inspector
- Each inspector is audited at a rate of 2 audits/week making sure that each product type is audited annually

# Breaks

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- Breaks help to keep inspector focuses
- Minimum of 5 minutes per hour eye break
- Eye break is defined as “time away from the lamp” and may include:
  - Break (i.e. lunch, ...)
  - Change-over of batch/order
  - Discussions, trainings, etc.
  - Rotation to different products

# Frequency of breaks

	2023	2014
Never	4%	2%
<30 min	4%	2%
30 min	26%	33%
45 min	6%	3%
60 min	46%	47%
2 hrs	12%	9%
4 hrs	2%	4%

66 % of the breaks are between 1-10 minutes