

# Defect Classification Strategies

Markus Lankers, PhD  
November 2025  
markus.lankers@mibi-c.com



# Contents

2



## Definition of defects

- Critical
- Major
- Minor

## Defect Zones

## Tools

# Definition of Defects

CRITICAL: Product is not usable. The defect might have an impact on the patient health.  
E.g. Sterility/ impact on patient health.

MAJOR: Performance of the product might be lowered due to an impact on handling or package functionality

MINOR: Product quality is affected but functionality of the product is not limited

# Critical Defects

## **Patient safety**

Vial integrity might be injured (sterility)

## **Regulatory**

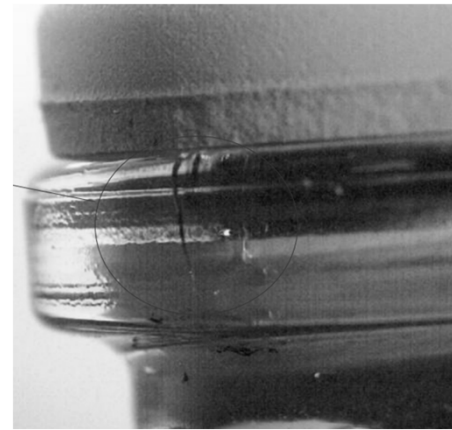
Does not comply with specification

## **Customer perception**

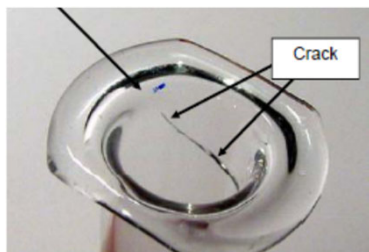
Bad reputation due to recall

Potential loss of market share

# Critical Defects



# Critical Defects



Cracks going through the glass wall



# Critical Defects ?



- Liquid between ribs



- Dirt or liquid between ribs

- Precipitation in solution
- Shrunken collapsed cake
- Leaking container
- Incorrect color point or band at ampoules

# Major Defects

## **Patient safety**

Patient safety is not compromised

## **Regulatory**

Conform with (drug) specifications

## **Customer Perception**

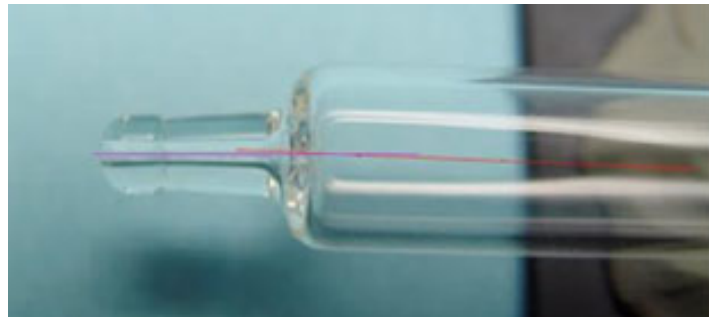
Defect might be observed by the customer.  
Consider regional differences in acceptance  
(Japan)  
Potential loss of customers



# Major Defects



Stone

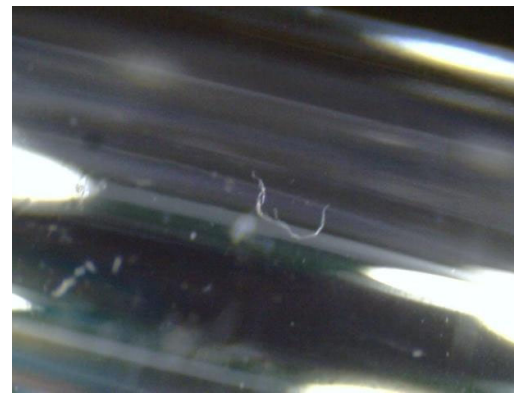


Bent tip

# Major defects

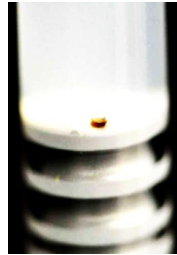


Fingertip not properly tooled



Fibre in syringe

# Major Defects ?



particles



Crack not  
touching the  
drug

# Minor Defects

## **Patient safety**

Patient safety is not compromised

## **Regulatory**

Conform with specifications

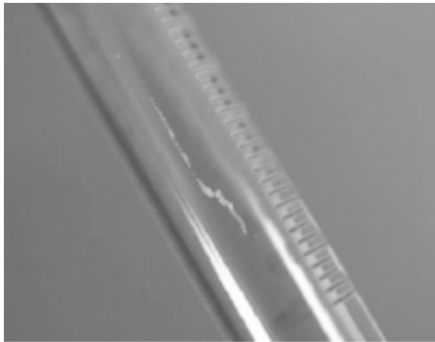
## **Customer perception**

Defect might be observed by the customer.

Consider regional differences in acceptance  
(Japan)

Potential loss of customers

# Minor Defects



Scratch outside

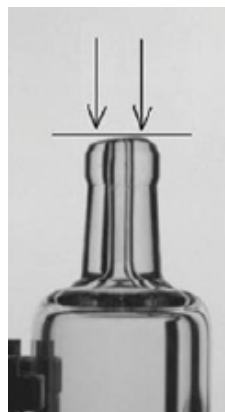


Dirt outside

# Minor Defects



Surface scratches

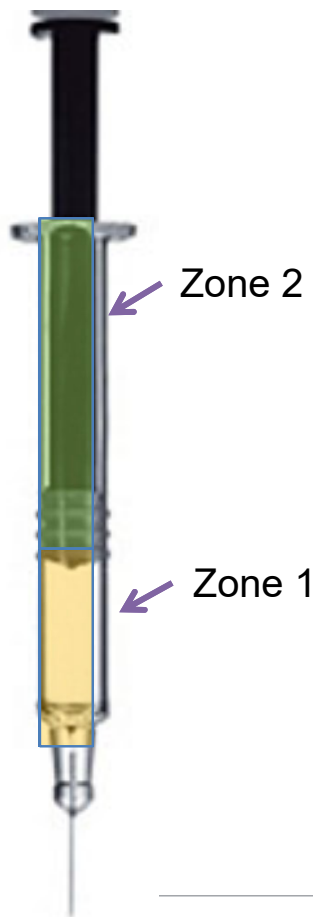


Cone not properly  
tooled



# Defect specification

15



Zone concept:

- Zone 1: part or surface has contact to drug
- Zone 2: no contact to product

Defect classification:

Zone + Defect

- Critical: Sterility/ impact on patient health
- Major: impact on functionality
- Minor: cosmetic defect

Specific Defect Evaluationsheet m= minor M = Major C=Critical						
Position	No	Defect description	Requirement	Zone 1	Zone 2	Remark
Plunger	P1	spots on plunger		M		
	P2	damaged plunger	intact plunger	C	M	
	P3	wrong orientation of plunger	correct orientation	C	C	
	P4	water in-between lips of plunger		C	c	
Container	G1	scratches	no scratches	m	m	
	G2	overflow		M		
	G3	underfill		M		
	G4	particles	essentially free	M	M	
	G5	Broken	Container intact	C	M	
	G6	Cracked	glass barrel intact	C	M	
	G7	damaged finger rest	intact finger rest		m	
Needle	N1	hook on canula			C	
		needle sticking through shield	needle inside needle sheet		C	
	N2					



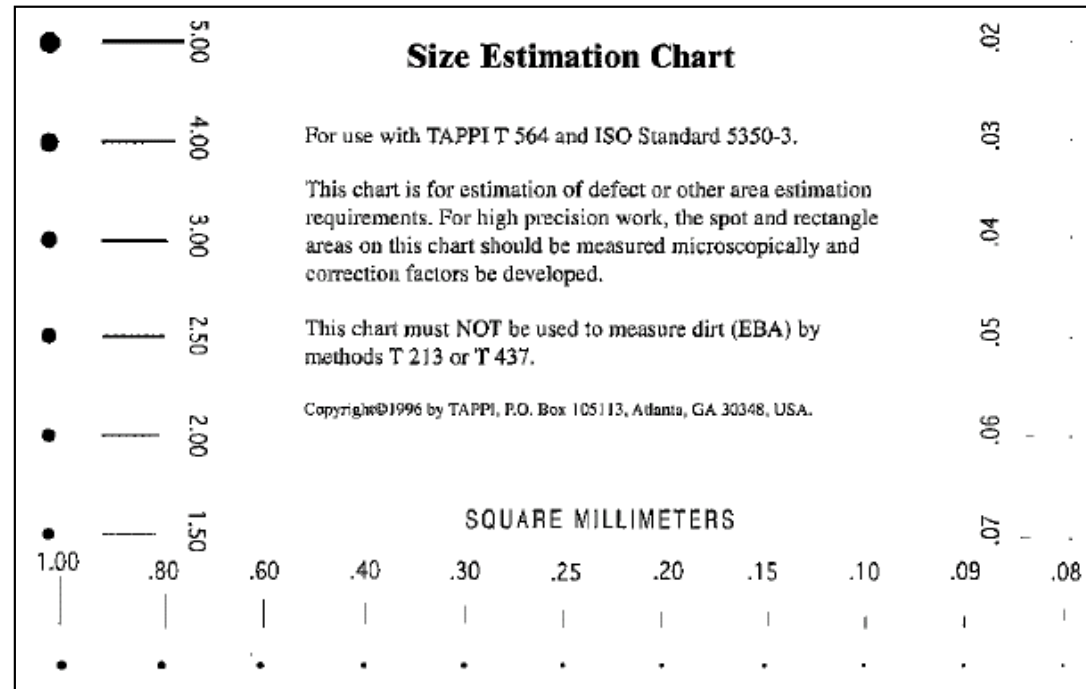
Zone 2

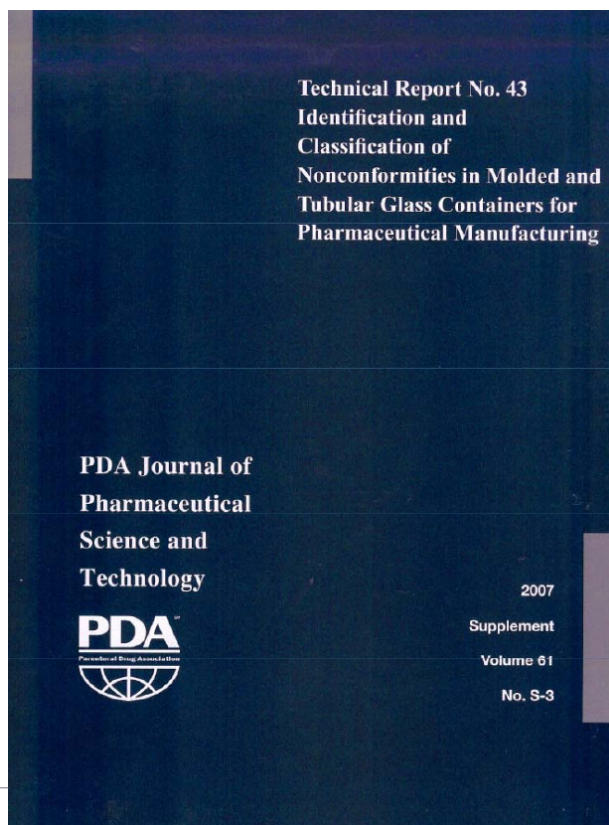
Zone 1



# Tools: TAPPI Dirt estimation chart

Technical  
association of  
the Pulp and  
Paper  
Industry  
(TAPPI)





Identification and  
Classification of  
Nonconformities in Molded  
and Tubular Glass Containers  
for Pharmaceutical  
Manufacturing:  
Covering Ampoules, Bottles,  
Cartridges, Syringes and Vials  
Technical Report No. 43 (Revised  
2013)

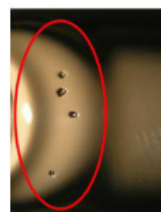
**Table 4.2.3-1** Tubular Glass Container Lexicon: Cartridges

NONCONFORMANCE	DESCRIPTION	LOCATION	CLASSIFICATION
Adhered Glass Particles (a.k.a. Sintered or Fused), Internal or External	Small particles or fragments of glass adhered to the interior or exterior surface of the cartridge	General	Critical if internal or if seal integrity is compromised; Major B if external
Airline, Closed	Elongated gaseous inclusion, parallel to the axis of the body, completely encapsulated	Body	Minor if in the body >0.25 mm wide and full length
Airline, Open	Elongated gaseous inclusion that is not encapsulated and appears as a line parallel to the axis of the body. If open on the interior surface may by-pass the plunger and possibly create a leak path	Body	Critical if on interior surface; Minor if on exterior surface and >0.25mm wide and full length
Bad Cut	Poor cut resulting in an irregular glazed end	Cut End	Major B if it causes processing problems, (Limit Sample); Minor otherwise
Bent	The finish and plane of the seal surface is not perpendicular to the axis of the body	Finish/ Neck	Major B (Limit Sample)

## Adhered Glass Particles – (a.k.a. Sintered or Fused), Internal or External

Location: General

Class: Critical if sharp or seal integrity is compromised; Major B if otherwise



Small particles or fragments of glass adhered to the interior or exterior surface of the vial.

## PDA Technical Report No. 76 (TR 76) Identification and Classification of Visible Nonconformities in Elastomeric Components and Aluminum Seals for Parenteral Packaging

Figure 8-11

Embedded Material (Extrinsic)

Location: Any

Class: Critical



Foreign material not part of elastomer formulation or degraded/reverted elastomer which is partially or completely embedded in the component.

# References

PDA Journal of Pharmaceutical Science and Technology

PDA Technical Report No. 43 (Revised 2013) Identification and Classification of Nonconformities in Molded and Tubular Glass Containers for Pharmaceutical Manufacturing: Covering Ampoules, Bottles, Cartridges, Syringes and Vials

PDA Technical Report No. 76 (TR 76) Identification and Classification of Visible Nonconformities in Elastomeric Components and Aluminum Seals for Parenteral Packaging

# Acknowledgments

- Georg Roessling
- John Shabushnig